



## STUDENT TRANSFER REQUEST POLICY

1. Overseas students are restricted from transferring from their principal course of study for a period of six months. This restriction also applies to any course(s) packaged with their principal course of study. Exceptions to this restriction are:
  - a) If the student's course or school becomes unregistered
  - b) The school has a government sanction imposed on its registration
  - c) A government sponsor (if applicable) considers a transfer to be in the student's best interests
  - d) If the student is granted a Letter of Release.
2. Students can apply to Deputy Head of Campus for a Letter of Release at no charge to enable them to transfer to another education provider. However, if a student has not completed the first six months of the principal course of study or is under 18 years of age, conditions apply.
3. Southern Cross Catholic College will only provide a letter of release to students before completing the first six months of their principal course in the following circumstances:
  - a) The student has changed welfare and accommodation arrangements and is no longer within a reasonable travelling time of the school
  - b) It has been agreed by the school the student would be better placed in a course that is not available at Southern Cross Catholic College.
  - c) Any other reason stated in the policies of Southern Cross Catholic College.
4. Students under 18 years of age MUST also have:
  - a) Written evidence that the student's parent(s)/legal guardian supports the transfer
  - b) Written confirmation that the new provider will accept responsibility for approving the student's accommodation, support, and general welfare arrangements where the student is not living with a parent / legal guardian or a suitable nominated relative
  - c) Evidence that the student is always in Department of Immigration approved welfare and accommodation arrangements.
5. Southern Cross Catholic College will NOT provide a letter of release to students before completing the first six months of their principal course in the following circumstances:
  - a) The student's progress is likely to be academically disadvantaged
  - b) Southern Cross Catholic College is concerned that the student's application to transfer is a consequence of the adverse influence of another party
  - c) The student has not had sufficient time to settle into a new environment in order to make an informed decision about transfer
  - d) The student has not accessed school support services which may assist with making adjustments to a new environment, including academic and personal counselling services
  - e) School fees have not been paid for the current study period.
6. In order to apply for a letter of release, all students must first have a letter of offer from the receiving provider.
7. Applications to transfer to another registered provider may have visa implications. The student is advised to contact the Department of Immigration office as soon as possible to

discuss any implications. The address of the nearest Office is: Ground Floor, 299 Adelaide Street, Brisbane Qld 4000

8. Other contact details for Department of Immigration are:  
Tel: 131 881 and E: [student.centre@immi.gov.au](mailto:student.centre@immi.gov.au)
9. If a letter of release is provided by this School it will give information about whether the student has demonstrated a commitment to studies during the course, had a good attendance record for the course, and paid all fees for the course.
10. All applications for transfer will be considered within 10 working days and the applicant notified of the decision.
11. Students whose request for transfer has been refused will be notified in writing of the reasons for refusal and may appeal the decision in accordance with Southern Cross Catholic College's complaints and appeals policy. The complaints and appeals policy is available at <https://sccc.qld.edu.au/international-students.php>